

Assisted Living

Services for High Risk Seniors

- Service Description:** Professional support available 24 hours a day, 7 days a week providing both scheduled and unscheduled personal support and homemaking services to High Risk older adults who need access to flexible service on a daily basis to assist with the maintenance of a safe and independent lifestyle. Services may include personal care, medication management (blister pack required), security checks, safe transfers, laundry, essential housekeeping, light meal preparation/meal warming, 24-hour emergency response within established time frame, alternate level of care planning and information and referral services. Models include hub only and hub and spoke supports.
- Service Provider(s):** Personal Support Workers with specialized competencies (skills, knowledge, and education) in senior care and Home Support Workers (homemaking only).
- Persons Served:** Older adults and persons with age-related conditions
- Eligibility:**
- High risk older adults who are designated as eligible for service by LHIN Home and Community Care based on eligibility criteria as set out in the Assisted Living for High Risk Seniors Policy, 2011.
 - Older Adults whose needs are best met with short, frequent visits and who require scheduled and unscheduled support over a 24-hour period.
 - Outcomes of an initial assessment using the Resident Instrument Assessment-Home Care (RAI HC) confirming need through a positive DASH Algorithm.
 - Re-assessment every 6 months to ensure continuing eligibility using the Community Health Assessment (RAI CHA) or RAI HC.
 - Signed annual Service Agreement.
- Limitations:** Direct care needs that require 1-hour or larger blocks (block visitation) are not eligible. Persons requiring more hours of support than available within the Assisted Living model (average of 6 hours/week). Persons requiring such support will be transitioned to more appropriate services.
- Program location(s):** Parkview Services for Seniors; Dunlop Pines, Genesis Place and Richmond Hill Community; Keswick Gardens and Keswick Community; Kitchen Breendon Manor and Schomberg Community; Armitage Gardens; Heritage East; Hadley Grange; Friuli Terrace
- Availability:** 24 hours a day, 7 days a week
- Frequency of Service:** Scheduled services as assessed in partnership with the person served. Unscheduled as needed.
- Cost:** No cost
- Contact:** CLHIN Home and Community Care 310-2222 (no area code required) or CHATS head office at (905)713-6596 or 1-877-452-4287.
- Referral Source(s):** Central LHIN Home and Community Care
- Funded by:** Central Local Health Integration Network
- Stakeholders:** Persons served, caregivers