

Do I Qualify?

This service is offered to patients being released from participating hospitals. If you qualify, the hospital discharge planner or the Community Care Access Centre case manager will review eligibility prior to your discharge.

Hospital staff will arrange for Home at Last staff to:

- Drive you home
- Make sure you have food to eat (through Meals on Wheels if needed or by picking up basic groceries)
- See that you get any other services or assistance you need to remain at home

How Much Does it Cost?

The Ministry of Health and Long-Term Care covers all costs.

There are no charges to patients for participating in the program. Patients pay only for their own groceries and prescriptions.



Home at Last

What is Home at Last?

Home at Last is a service funded by the Ministry of Health and Long-Term Care.

It provides a smooth transition from hospital to home.

The program also helps patients remain safe and comfortable at home by coordinating the community services and supports they will need.



Participating Hospitals:

Markham Stouffville Hospital
Southlake Regional Health Centre
Stevenson Memorial Hospital
Mackenzie Health

With funding from the Government of Ontario:



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*Are you a patient leaving hospital?
Do you need help getting settled at home?*



Home at Last



**Patient Transition from
Hospital to Home**
1-866-291-1503

Free Service



What Does Home at Last Do?

- Helps patients leave the hospital and get settled at home.
- Makes the transition from hospital to home easy and comfortable.
- Provides a trained and caring personal support worker, who will go home with the patient and stay until they are settled.
- Provides reliable and comfortable transportation.
- Prepares a small meal or snack on the day the discharged patient returns home.
- Helps patients feel safe, secure, and cared for in their own home.
- Picks up groceries and prescriptions if necessary.

What We Want You to Know.

- We place you first. Providing excellent care and service is our top priority.
- You will not be alone.
- A personal support worker will stay with you for up to three hours at your home to be sure you are settled and have food and medication.
- The next day, our community care coordinator will call to see how you are doing. The care coordinator will also see that you get any other services you need to keep you safe and healthy at home.

What Do You Need to Do?

Patients are responsible for the items on the following checklist.

- Being organized, dressed, and ready to go home by time of discharge.
- Making sure that I have all my belongings packed and ready to leave the hospital.
- Making sure I have my house keys.
- Setting up my future medical appointments.
- Having enough money for groceries and for any medications that need to be picked up.

