

Home Adaptation & Maintenance Program: **Snow Removal**

Service Description: A community subsidized based program aiming to meet the needs of the frail elderly through a personalized plan of service related to routine snow removal. Provides peace of mind to the elderly client in knowing they are not burdened with this labour-intensive routine home maintenance task. Removes the potential for falls, injuries, and unnecessary hospitalization. Offers respite to the caregiver by easing the burden of daily routine chores.

Snow removal service includes:

Plowing of driveway, shoveling of walkways (driveway to door) and application of salt.
Note: 2 – 20kg bags of salt supplied and applied only when Service Provider is completing task plowing.

Service Provider(s): This program works with pre-approved service providers to provide snow removal services to persons served.

Persons Served: Older adults and persons with age related conditions who want to remain in their own home safely.

- Eligibility:**
1. Homeowners, and tenants, if occupant is 55 years of age and resides in East Gwillimbury, Georgina, Bradford West Gwillimbury, and The Town of New Tecumseth (Tottenham, Beeton and Alliston) and Newmarket.
 2. Client is assessed as having difficulty with daily living activities due to loss brought on by aging.

- Limitations:**
1. Service provides snow clearing from main door to driveway area and main driveway to road.
 2. Frequency of service delivery during the season determined by contracted service providers, person served and CHATS, based on Snow Removal Service Agreement Contract.
 3. Snow removal service is a seasonal service contract. Repeat subsidies for future seasons will be assessed at the time requested, based on need

Program location(s): Service is provided where client resides.

Availability: Office services are available Monday- Friday 8:30 am until 4:30 pm and clearing service hours vary and are determined on snow fall.

Frequency of Service: Typically, mid-November through mid-April (five-month contract) – as needed – 2" of snow or more. Note: No early morning plows available. **This program is not an Emergency Service.**

Cost: Subsidized services are based on the current fee structure and determined by the client's income, using a sliding scale. Exceptional circumstances requiring reduced rates will be considered on a case by case basis.

Contact: Home Adaptation & Maintenance Program 1.866.677.9048 extension 6227 or hamp@chats.on.ca

Referral Source(s): Persons served, caregivers, other agencies/partners and service providers.

Funded by: Central Local Health Integration Network

Stakeholders: Persons served, caregivers, and service providers.