

Caregiver Respite

- Service Description:** Quality, in-home temporary relief for the primary caregiver in the provision of care to prevent caregiver stress, and burnout. Service may be short or long term and may include homemaking, some personal care, light housekeeping, meal preparation, supervision, and/or activation. The caregiver requiring relief can be any unpaid individual who provides direct, ongoing consistent care to the person served. The caregiver is not required to be living with the client to be eligible for the CHATS Caregiver Respite Program services.
- Service Provider(s):** Personal Support Workers with specialized competencies (skills, knowledge, and education) in senior care.
- Persons Served:** Older adults and persons with age-related conditions.
- Eligibility:**
- The care recipient/dependent person (person served) must be aged 55 or older or have an age-related condition and be unable to attend to daily needs without the assistance or supervision of a caregiver.
 - The caregiver must be willing to participate in an assessment visit and care plan.
 - The home environment must be safe to provide service.
 - Clients can access CHATS Caregiver Respite Program services in conjunction with Ontario Health atHome funded hours.
- Limitations:**
- The care recipient/dependent person (person served) must not demonstrate responsive (aggressive) behavior or defensive or protector behavior (known to inflict physical harm to caregivers).
 - Two-person assistance for care is not available.
 - The home environment must be safe to provide care.
- Program location(s):** In the home of persons served. CHATS services York Region, Bradford West Gwillimbury and New Tecumseth.
- Availability:**
- CHATS Caregiver Respite Program is available 24 hours a day, seven days a week.
 - Hours provided are based on assessed need and availability of staff.
 - Crisis coverage can be provided as required, and as budget and staffing allows.
 - A two-hour minimum is required for each visit.
- Frequency of Service:** As required by person served/caregiver within service maximum.
- Cost:** As of May 1, 2026 Fees are \$20.50 per hour and subject to change. Subsidies may be available based on a fee assessment and availability of funds.
- Contact:** CHATS office at (905)713-6596 or 1-877-452-4287
- Referral Source(s):** Self, family, physicians, Ontario Health atHome
- Funded by:** Ontario Health and co-payment by persons served
- Stakeholders:** Persons served and caregivers